

Incident Response Retainer

Increase your resilience against cyber threats

100% Annual Rollover of unused hours toward other services (e.g. MDR, PenTest, Consulting)

BENEFITS

- Have UnderDefense IR experts on standby to **help when you need it**
- **Improve your readiness** for data breach and define IR plan
- Overcome crisis faster. Get expert **response within hours**, not days or week
- Eliminate **paperwork-related response delays when every minute matters**

We are the ones who will help you to avoid bad surprises

You can grow with confidence, having an emergency team on a call distance, ready to support you in a crisis and overcome it **fast**.

Integrate emerging technologies evaluate your security posture and improve your current incident readiness and response capabilities to minimize the damage

OVERVIEW

The **UD** Incident Response Retainer (IRR) allows you to establish terms and conditions for incident response services **in advance**. We learn your business and technical environment so we can respond **immediately** if a breach occurs.

UnderDefense provides different options for IR Retainer to suit different needs and budgets

Incident Response Retainer	Remote Response within	On-Site Response within	Hours included	Hourly rate
Tier 0 (no financial commitment)	12 hours	3 days	0	\$500
Tier 1 (2 or more engineers included, not transferable)	8 hours	2 days	110	\$170
Tier 2 (Transferrable to other services)	6 hours	2 days	160	\$150
Tier 3 (Transferrable to other services)	4 hours	1 day	240	\$120
Tier 4 (Transferrable to other services)	2 hours	1 day	480	\$100
Custom Tier	Customized IRR Plans available upon Request			